

Terms & conditions for Stephensons' 30 minutes legal advice fixed fee service

When you agree to pay £150 for this service either via the website or any other means the following terms and conditions apply:

1. By telephoning or submitting email instructions to Stephensons Solicitors LLP you are confirming that you accept and understand these Terms of Business.
2. If you have requested our fixed fee telephone advice or face to face meeting, but we determine that this service is not relevant or appropriate we will refund any charges.
3. The service is to provide you with 30 minutes of time with a legal adviser to discuss the subject matter of your query.
4. No written advice is provided under this fixed fee service. All advice will be verbal either in person or on the telephone a note of which will be kept at Stephensons Solicitors LLP.
5. The fixed fee of £150 relates to the 30 minutes of legal advice only. It does not apply to any additional work required. The maximum length of the telephone call or meeting will be 30 minutes.
6. Appointments will be made between the hours of 9.00 am and 5.00 pm Monday to Friday.
7. This service is only available for customers with legal issues governed by the law of England and Wales.
8. The use of this service and agreement is subject to the laws of England and Wales.
9. You have the right to cancel the contract under the Consumer Protection (Distance Selling) Regulations 2000. You must however cancel the contract prior to receiving our legal advice.
10. Users of this service consent to their calls being recorded and their data retained.
11. Stephensons may refuse to accept any persons or organisations into the enrolment of this service without reason.
12. From time to time we may wish to keep you informed about any products that we feel may be of interest to you. If you prefer not to receive such information please let us know.