

Terms and conditions for Stephensons' pre-development advice package

When you agree to pay £495 for this service either via the website or any other means the following terms and conditions apply:

1. By telephoning or submitting email instructions to Stephensons Solicitors LLP you are confirming that you accept and understand these terms and conditions
2. If you have requested this fixed fee package but we determine that it is not relevant or appropriate we will refund any charges.
3. The purpose of this fixed fee service is to provide you with a written advice regarding the legal implications of your proposed development.
4. In preparing our written advice we agree to consider the legal documents relating to your proposed development. Those documents will include but are not limited to:
 - Title documentation
 - Planning application, designs and plans
 - Land Registry documents
 - Photographs
 - Other relevant documents
5. We reserve the right to determine whether any document is relevant for the purposes of preparing the advice.
6. The service includes no more than one 1 hour appointment.
7. The service does not include any further work following the presentation of our written advice. In the event that further work is required new terms and conditions must be agreed with your solicitor before further work will be completed.
8. We will aim to provide our written advice within 28 days of the receipt of the relevant documents. In the event that written advice is required more urgently than this time frame you must make your solicitor aware of this. Your solicitor will then notify you within a reasonable period of an agreed alternative deadline.
9. This service is only available for customers with legal issues governed by the law of England and Wales.

10. You have the right to cancel the contract under the Consumer Protection (Distance Selling) Regulations 2000 within 7 days. You must however cancel the contract prior to receiving our legal advice.
11. In the event that you cancel this contract prior to the presentation of the written advice you will be billed for the hours spent in preparation of your advice at a rate of £275.00 per hour.
12. Stephensons may refuse to accept any persons or organisations into the enrolment of this service without reason.
13. The use of this service and agreement is subject to the laws of England and Wales.
14. Under this agreement we will not retain any of your original documents, but we will keep a copy of your personal details, record of interview and any document we have assisted you to draft or complete. We may ask you for a copy of any other document you have shown to us that is relevant to the advice we give you.
15. If you require further advice from us on this matter or on an unrelated matter, or any other matter, further advice will be provided on the basis of a separate agreement.
16. All advice we provide to you is based on our understanding of the law as it applies at the time it is given to the facts you have told us about any documents you have provided. We cannot be liable for any incorrect advice provided on the basis of inadequate information you have given us.
17. If we think that any information you have given to us is inadequate, we will not be able to advise you until the further information we ask you to obtain or verify is provided.
18. We are committed to providing high quality legal advice and client care. In the event that you are unhappy with any aspect of our services details of our internal complaints management process is included in our fixed fee Client Care Leaflet which is annexed to this letter.
19. From time to time we may wish to keep you informed about any products that we feel may be of interest to you. If you prefer not to receive such information please let us know.