

Contract, Consumer & Housing Disputes

There are times in your life when you may have unwittingly bought a faulty item, been sold a product you didn't really want or generally been misled in some other way. Perhaps you feel you are not receiving the welfare benefits due to you, or you may have run up debts and need help? If you find yourself in a dispute or in legal or financial trouble, it is important to know where to turn. Stephensons has unrivalled experience in fighting for your rights, leaving you secure in the knowledge that you have the best team on your side.



We can help with

Contract disputes

We can represent you over any kind of contract dispute, from those involving tradesmen, to double glazing or car sales, to extortionate credit terms.

Consumer disputes

Whether you've been sold faulty goods on the high street or are involved in a dispute with your neighbour, we can help with efficient and cost effective remedies to your problems.

Housing disputes

We are experienced across all aspects of housing law, specialising in the rights and responsibilities of landlords and tenants and resolving housing disputes. We can also tackle other issues such as homelessness, housing allocations, challenges to housing authority policy, disrepair and possession cases.

Community care and benefits

We fight on behalf of many disabled and otherwise vulnerable sectors of the community to secure their rights to the services they need and to ensure they receive the correct public and/or disability benefits.

Personal financial problems

We provide all kinds of monetary advice and practical help in resolving debt problems - from sorting out credit and payment terms, up to and including bankruptcy and personal insolvency.

Complaints against authorities

If you feel you have been mistreated by the police or have a complaint against a local authority or utility firm, such as your electricity or water supplier, we can help pursue your case in the courts.

Andrew Leakey
Partner



Key facts about us

- We established one of the first solicitor-led welfare rights organisations in the country more than 20 years ago and are recognised as a leader in the field of social welfare law.
- Our team can boast many successful cases in groundbreaking areas of the law.
- We offer regular 'legal surgeries' for a number of agencies, charities and advice providers, often taking on cases which are beyond their expertise.
- We are members of several court duty schemes, whereby we can offer immediate assistance when most needed and then follow a case to its conclusion.
- Our team comprises 7 dedicated specialists, with more than 30 years' combined experience.

Funding

Whilst many of the cases we work on are paid for by the private individual, in certain circumstances Legal Services Commission public funding may be available. We can also make enquiries to see if insurance is available for you. Please contact us to find out more about your specific case.

Contact us

Please feel free to contact us if you would like further information on any aspect of our work. Our friendly team is always on hand to help and advise you. We can be contacted directly on:

01942 777777

www.stephensons.co.uk

About Stephensons

Stephensons provides legal advice for all aspects of your personal or business life. By understanding your circumstances and keeping the red-tape to ourselves, we focus on efficiently delivering what you need, when you need it. Operating from a number of regional locations, we rank among the top 100 UK law firms and are one of the fastest growing practices in the north west. With over 400 staff, you can trust our specialists to take care of things on your behalf, always putting your best interests first. So, for legal advice and action the way you want it, just turn to Stephensons.